

## Consent Form for Use of Services of VFS

1. Use of VFS's service is not mandatory.

VFS provides its services with the official approval of the Government of Canada. VFS's fees for its services have been approved by the Government of Canada. However, it is not mandatory to use VFS's service. Visa and permit applicants may also apply directly to the Canadian Embassy in Jakarta.

2. Liability

VFS is not an agent of the Government of Canada. Although VFS's services are approved by the Government of Canada, VFS is a completely independent organization operating under the laws of Indonesia, and is solely responsible for the provision of its services.

The Government of Canada will not accept liability for loss, injury, or claims of any kind, including, but not limited to, breach of confidentiality of personal information related to visa applications, arising out of the performance of VFS's services. The Government of Canada is not liable for the physical safekeeping and privacy of documents provided by the visa or permit applicant or anyone else while such documents are in the possession of VFS.

3. Language of service

VFS provides services only in English and Bahasa Indonesia. Service in the French language is available directly from the Canadian Embassy in Jakarta.

4. Protection of personal information

In order to obtain the approval of the Government of Canada for its services, VFS has promised to respect principles of personal information protection adopted by Canada, the European Community, the United States and several other countries. VFS will make a copy of the principles it has agreed to available upon request.

5. Consent

The user of VFS's services consents as follows:

I have read this document completely. I hereby confirm that I understand that my use of the services of VFS for the submission of my visa or permit application is not mandatory. I understand that applications may be made directly to the Canadian Embassy in Jakarta without using the services of VFS.

I hereby give my consent to VFS to receive documents from me and obtain personal information from me for use in obtaining a Canadian visa or permit.

**FIRST APPLICANT**

**SECOND APPLICANT**

NAME (printed): \_\_\_\_\_

\_\_\_\_\_

ADDRESS: \_\_\_\_\_

\_\_\_\_\_

SIGNATURE: \_\_\_\_\_

\_\_\_\_\_

DATE: \_\_\_\_\_

\_\_\_\_\_

Signed at: \_\_\_\_\_ (city), Indonesia.